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CAYUGA HEALTH LABORATORY

LAB NEWSLETTER



Mayo Clinic Laboratory Liaison Speeds Test Sendouts

A dedicated, full-time Mayo Clinic Laboratory employee is now stationed onsite at Cayuga Health giving referring physicians and office managers a direct line to faster, more accurate send-out testing.

Sayury Serrano, formerly a laboratory assistant II with Cayuga Health, now manages the send-out bench. She ensures proper specimen processing, test ordering, batching, and result distribution for tests sent to Mayo Clinic Laboratory, optimizing laboratory workflows.

For referring practices, that means fewer delays and fewer errors reaching patient results. Sayury's familiarity with both Cayuga and Arnot laboratories, paired with her day-to-day work with Mayo Clinic Laboratory, has tightened the pipeline between the three health systems and improved turnaround times for offices that rely on send-out testing.

Joint Test Catalog Puts Lab Ordering Information in One Place

Internal and external practices have access to our web-based resources for the information they need to order and collect lab tests correctly the first time.

The Cayuga Health and Arnot Health Joint Test Catalogs, powered by Mayo Clinic Laboratories, combine test directories, specimen collection and handling requirements, ordering

forms, laboratory policies, and technical bulletins into one searchable site.

For practices that collect specimens in-house, the catalogs serve as a centralized, reliable resource designed to support efficient ordering and accurate specimen collection resulting in high quality patient care.

Arnot Health



Cayuga Health



Mobile Phlebotomy Brings Lab Testing to Patients Who Can't Get to the Lab

When patients miss lab appointments, diagnoses and treatment are delayed. Centralus Health's home draw services close that gap by sending phlebotomists to patients who may have difficulty travelling to the lab.

The mobile team currently serves more than six counties across Central New York, bridging this gap for this patient population. For physicians, that means fewer missed draws, faster results and better-informed treatment decisions for patients who might otherwise fall through the cracks.

Physicians and care facilities can refer a patient for home draw services by calling laboratory client services at 607-274-4474.



Cayuga Health Home Draw Requisition

Fill out the Home Draw Order Form,
then fax to 607-274-4481

Questions? Contact us

Our laboratory Client Services team is comprised of experienced laboratory professionals dedicated to providing expert support and guidance while delivering exceptional service.

Available Monday through Friday 7:30am-5pm to assist with any laboratory inquiry. We're here to help.

607-274-4474

New Digital Pathology Scanner in Consolidated Lab Speeds Diagnoses

A new digital pathology scanner at the centralized Brown Road pathology lab means providers can get faster answers on complex cases and in some instances, may allow advanced procedures to stay local instead of being referred elsewhere.

The scanner, the Grundium, is part of a broader consolidation of anatomic pathology for Cayuga Health and Arnot Health into a single Brown Road facility. Centralizing pathology expertise across both systems standardizes workflows and speeds clinical decision-making.

For referring physicians, that translates into quicker turnaround on pathology results and, in some cases, the option to keep advanced procedures local.

