

## LABORATORY TECHNICAL BULLETIN

**Date:** August 6, 2025  
**Effective:** Immediately  
**Subject:** Delays in Cytology Turnaround Times

### Tests Affected

All Cytology testing, processes, and resulting

### Explanation

We strive to get results out in a timely and efficient manner; however, due to Epic workflow issues and ongoing staffing shortages, turnaround times for cytology specimens may be delayed.

As we work to improve our new workflow and processes, we thank you in advance for your patience and understanding.

For more information or if you have any questions, please contact **Brian Porter, Provider Relations Specialist**, at (607) 252-3378 or [bporter@cayugamed.org](mailto:bporter@cayugamed.org).



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Laboratory Medical Director or Designee



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Date