



## Laboratory Technical Bulletin

# ALERT

**Date:** 10/9/2023

**Effective Date:** 10/10/2023

**Title:** Middleware Downtime with Turnaround Time Delays

**Tests:** Chemistry and Hematology Tests

**Explanation:** On Tuesday, October 10, 2023, at 09:00AM, the hematology and chemistry middleware will be going live with a middleware upgrade. There will be a complete middleware downtime for 1-2 hours. At this time, hematology and chemistry STAT tests will be analyzed, but will have to be manually entered and verified. By 11AM, routine testing is expected to resume. Auto-validation will be turned off for the majority of the day on 10/10/2023, resulting in delayed turnaround times as all results must be manually verified by a tech. Please call the lab for any emergent situations.

Laboratory Medical Director or Designee

Date 10/9/23

Kristen Pellor, Core Laboratory Manager

Date 10/9/2023